



# Petrit Kelmendi

IT Supporter, Systems Engineer

## Contact

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# Petrit Kelmendi employs his extensive skills in his activity as a system engineer in the field of information and communication technology.

As an IT support professional, I'm a passionate technology enthusiast with a keen interest in solving technical problems. After completing my training as an IT specialist in the field of system integration, I began my career as a support technician in an IT company.

Over the past few years, I have developed my skills and knowledge in various IT support areas, including troubleshooting hardware and software, installing and configuring applications, network maintenance and monitoring, as well as database administration.

Working closely with the firm's attorneys and other personnel, I ensure that their IT systems and applications are up to date and running smoothly. I pride myself on being a reliable point of contact for customers, always striving to understand their needs and requirements in order to provide them with the best possible solution.

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## Career

- 2019 – 2022 Junior System Engineer, Smart Dynamic AG, Bern
- 2016 – 2019 System Administrator, Treuhand.GFAG, Bern
- 2015 – 2016 2nd Level Support, BLS AG, Bern

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## Languages

German, English

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